

# Terms and Conditions of Service

**Canyon Plumbing Solutions**

**Effective Date: 4/15/2025**

These Terms and Conditions govern all services provided by Canyon Plumbing Solutions, referred to as "Company", "we", "our", or "us", to the customer ("Customer", "you", or "your"). By booking or receiving services, you agree to be bound by these Terms.

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## 1. Scope of Work

- Canyon Plumbing Solutions will perform services as outlined in the agreed service request, estimate, work order, or invoice.
  - Any additional services outside the initial scope will require Customer approval and may incur additional charges.
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## 2. Estimates and Pricing

- Estimates are based on information provided at the time and may change if additional issues or requirements arise.
  - Prices are subject to change based on market rates, materials, and labor required.
  - All pricing will be disclosed and agreed upon before work begins.
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## 3. Payment Terms

- Payment is due upon completion of service unless otherwise agreed in writing.
  - Accepted payment methods: credit/debit cards, checks, and online payment platforms.
  - Late or non-payment may result in interest, late fees, or service suspension.
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## 4. Cancellation and Rescheduling Policy

- Please notify us at least 24 hours in advance to cancel or reschedule a service appointment.
  - Cancellations with less than 24 hours' notice may be subject to a cancellation fee.
  - Emergency or same-day bookings are non-refundable once dispatched.
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## **5. Access to Property**

- Customer must ensure safe, clean and timely access to the service location.
  - Failure to provide access at the agreed time may result in delays or additional charges.
  - Canyon Plumbing Solutions is not responsible for delays or additional costs caused by restricted access.
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## **6. Customer Responsibilities**

- Customer agrees to keep pets and valuables secure during the service.
  - Customer must disclose any known hazards (e.g., mold, asbestos, electrical issues) before work begins.
  - Canyon Plumbing Solutions is not responsible for damage due to undisclosed hazards or pre-existing conditions.
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## **7. Warranty and Guarantee**

- We offer a 2 year warranty on our workmanship, unless otherwise stated.
    - No warranty on customer supplied material.
  - Manufacturer warranties apply to any materials or products used.
  - Warranty is void if third parties alter or tamper with the work after completion.
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## **8. Limitation of Liability**

- Canyon Plumbing Solutions is not liable for indirect, incidental, or consequential damages.

- We are not responsible for delays caused by weather, utility issues, supplier shortages, or other events beyond our control.
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## **9. Permits and Compliance**

- Where applicable, Canyon Plumbing Solutions will obtain required permits if specified in the service scope.
  - We follow local codes and regulations to the best of our knowledge.
  - Customer is responsible for verifying HOA or other third-party requirements if applicable.
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## **10. Termination of Services**

- Either party may terminate services with reasonable notice.
  - Canyon Plumbing Solutions reserves the right to refuse or discontinue service if terms are violated or safety is compromised.
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## **11. Dispute Resolution**

- We aim to resolve all disputes amicably.
  - If needed, disputes may be resolved through mediation or arbitration before legal action.
  - All legal matters will be handled in the jurisdiction of Arizona.
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## **12. Changes to Terms**

- Canyon Plumbing Solutions may update these Terms at any time. Updates will be posted on our website or provided in writing upon request.
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## **13. Contact Information**

For questions, service requests, or concerns, contact:

Canyon Plumbing Solutions

Phone: 623-401-7524

Email: [info@CanyonPumbingSolutions.com](mailto:info@CanyonPumbingSolutions.com)  
Website: [Canyon Plumbing Solutions hyperlink](#)